"ISN'T IT TIME YOU COME HOME?"

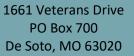
Well then, if Yes is your answer, you can go ahead and start struttin' your stuff!!!





Along with family comes community involvement, among our many organizations and partnerships are the following:





Company Main: 636.337.4444

For Service: <u>Service@homebysmci.com</u>

For Quotes: Quotes@homebysmci.com

www.homebysmci.com







PRO-ACTIVE SERVICE AGREEMENT PROGRAM





HOME is Family

Since inception in 1980, SMCI has always been about high integrity and treating people the way you would want to be treated, just like family!!! When the doors opened, we were mainly a commercial contractor in every aspect of operation. When family members requested new home systems or needed servicing, SMCI was there for them. This has been our residential story for many years as the commercial and industrial work kept us-a-hopping!!!

Family requests shortly grew into requests for friends, this has slowly built over the years.

Our goal is to provide outstanding service and maintenance to our members' existing systems along with quality high-efficient systems and accessories at reasonable prices. You work hard, so you deserve quiet evenings in your 71.5-degree

We have now decided to give the family treatment

HOME!!!

to everyone!!! We have now opened our doors to the public as **HOME by SMCI** so everyone can experience the "**HOME**" treatment.

You can call us, email us, text us, talk to us at a kid's game, snail-mail or even Morse code us!! (Yes, we went there!!) We'll figure up the right services, equipment and accessories for you. Everyone deserves **MAXIMUM COMFORT IN THEIR VERY OWN "HOME"!!!**

BENEFITS

There are many benefits of joining the HOME Team program. Most of all, it gives you the peace of mind that your equipment is operating at the highest levels in which it was designed. Everyone has a specialty in which they are great at, our specialty is heating and air conditioning systems. We are trusted by many customers and intend to gain your trust as well. Among the many benefits in membership are the following:

- ✓ Discounts on repairs-Parts & Labor
- ✓ Reduced(or No) Diagnostic Fees
- ✓ Priority Service
- ✓ Lower Utility Bills
- ✓ Maximized Efficiency
- ✓ Prevention of Breakdowns
- √ Fewer costly repairs
- ✓ Maintain Peak Performance
- ✓ Work performed by Trained Technicians
- ✓ Rewards towards system replacement
- ✓ Extended equipment life
- ✓ Inflation Protection

PROGRAM PACKAGE COMPARISON	BASE HIT	HOME RUN	GRAND SLAM
1 Spring Tune-up	Ä	Ä	Â
1 Fall Tune-up	Ä	Ä	Â
Coil Cleaning	Ä	Ä	Â
1" Filter Replaced	Ä	Ä	Â
Priority Service	Ä	Ä	Â
Parts & labor Discount	10%	20%	50%
Rewards for New System		\$75/ yr	\$150/ yr
Duct Cleaning Discount		10%	25%
Diagnostic Fee Discount		10%	100%
NO Overtime Charges			Ä
IAQ Accessories	5%	10%	25%

Email <u>Service@homebysmci.com</u> to request full agreement form & pricing.